Lone Worker Monitoring System
Key Components Checklist

Administrative Components:

1. Lone worker location is collected when checking-in, including the option of GPS, text input or voice recording.

2. Pre-emptive GPS location recording occurs before a check-in is due, to ensure that a location is known when a check-in is missed.

3. Audit trails of all lone worker actions are recorded, including:
   a. Activations and deactivations
   b. Completed check-ins
   c. Missed safety checks
   d. Alarm details

4. Audit reports are easily accessible and regularly issued, including detailed lone worker activity reports and account summary reports.

5. Adminstrative web portal, providing an account dashboard for the employer with access to:
   a. Real-time lone worker status (active/inactive/in alarm)
   b. Summary of lone worker activity/usage in past 24 hours and last 7 days
   c. Summary of alarms in past 7 days
   d. Mapping of GPS coordinates, displaying lone worker check-in locations
   e. Detailed history of lone worker activity
   f. Report queries
   g. Tools for managing lone worker enrollment, including emergency contact information and initiating necessary amendments

End-User Components:

6. Multiple ways to initiate safety checks and check-ins:
   a. Smartphone app
   b. Telephone call
   c. Text/SMS message

7. Multiple ways for the lone worker to respond to safety checks or proactively check-in:
   a. Smartphone app
   b. Telephone call
   c. Text/SMS message
   d. Computer via web portal

8. Flexibile safety check frequency options, adjustable based on the changing risks faced by lone workers.

9. User-friendly app interface, one-tap safety checks and intuitive setting options.

10. Safety monitoring service provides reliable safety checks; lone workers do not have to remember when to check-in as they will be checked on.

11. Text message option to provide check-in reminders to lone workers.

12. App includes an Integrated one-tap emergency button, enabling a lone worker to signal for assistance at any time, including between safety checks. A lone worker can also enter an 'ambush' code during a telephone call safety check.

13. Integrated high-risk situation management tools, including a 'safe walk' mode and/or increased frequency of safety checks.

14. Text location option, via SMS or app, for providing intended route and meeting journey management requirements. This is particularly useful in areas where cell coverage is a concern.

15. Integrated options to manage safety checks in areas out of cell range.

Additional Features:

16. Missed safety checks and alarms are responded to by professionally trained operators in a dedicated emergency monitoring centre located in Canada**.**

17. Server-based service, meaning that safety checks will still occur even if the lone worker's phone is not working for any reason, such as a low battery.

18. Full setup implementation, ongoing support, and training for all areas of a business.

19. Implementation and ongoing account maintenance performed by the service provider at no extra charge.

20. Meets Federal and Provincial regulatory requirements.

21. Privacy policy in place and readily available.

22. All user data collected by the service provider is securely maintained in Canada.